

VRS is an important communication tool that needs to be protected and preserved for people who are Deaf, Hard of Hearing and all of those individuals who communicate with them, i.e. employment, family, local business, etc. The quality of VRS is beginning to suffer due to insufficient funding to VRS centers for interpreters and necessary technological improvements. Please do not allow the FCC to further reduce the VRS rate of reimbursement until it becomes available 24/7 with high quality services and accessibility. Please also overturn the FCC's decision refusing reimbursement for video mail.